



Outdoor Kitchen WARRANTY

Warranty Coverage Summary

- ❖ **Steel framing:** Five (5) year structural warranty against workmanship defects in the steel framing of outdoor kitchens built by Fun Outdoor Living (see exclusions below).
- ❖ **Masonry / stone work:** Two (2) year workmanship warranty on masonry stone work installed on the kitchen, including stone veneer becoming loose or detaching due to installation defect.
- ❖ **Travertine countertops:** One (1) year workmanship warranty covering installation defects that cause tiles to become loose, pop up, or lift. Grout is not included under this warranty.
- ❖ **Granite countertops:** Granite carries no explicit performance warranty in outdoor applications. Any applicable coverage is limited to the fabricator or manufacturer's warranty, if one exists.
- ❖ **Deductible:** All warranty calls are subject to a \$179 deductible per occurrence.

Manufacturer Warranties and Proof of Purchase

The materials, appliances, and components we use carry their own manufacturer warranties, which are separate from the Fun Outdoor Living warranty. Grills, refrigerators, side burners, doors, drawers, and other installed appliances or components are covered exclusively by their respective manufacturer warranties. Details can be found on the manufacturer's website under the corresponding warranty section. Manufacturer warranties do not cover labor charges, and Fun Outdoor Living reserves the right, outside of the warranty timelines stated above, to charge trip and labor fees as needed for any repairs.

To submit a claim, the customer must present proof of purchase in the form of a signed contract or sales invoice from Fun Outdoor Living. Information regarding maintenance and care of the product, as well as photos, may be requested. This warranty is non-transferable and extends only to the original purchaser.

Natural Stone Characteristics and Required Maintenance

Travertine, granite, and other natural stone are products of nature. Natural characteristics — including but not limited to color and pattern variation, pitting, fissures, veining, and surface texture differences — are inherent to the material and are not warrantable conditions.

Natural stone countertops and masonry surfaces must be properly sealed and maintained. We recommend that travertine and other natural stone surfaces be sealed shortly after installation and resealed periodically by the client or a professional, using a sealant appropriate for outdoor natural stone. Sealing will not eliminate natural stone characteristics but may reduce staining and weathering. Grout is a maintenance item: hairline cracking, discoloration, and wear of grout are normal in outdoor conditions and are excluded from warranty coverage. If a repair is needed but is not covered under warranty, Fun Outdoor Living will charge a fee to perform the repair.

Limitations — Not Covered Under Warranty

- ❖ Any outdoor kitchen that has been moved, shifted, relocated, lifted, dragged, or repositioned after installation, whether by the client, other contractors, equipment, or any other cause.

Movement of the structure voids the structural warranty on steel framing and all other coverage under this warranty.

- ❖ Settlement, movement, cracking, or failure of the patio, slab, pad, footing, or other surface on which the kitchen rests, where that surface was not constructed by Fun Outdoor Living, and any resulting damage to framing, masonry, or countertops.
- ❖ Modifications or alterations of any kind made by the client or outside contractors after project completion — including cutting into framing, adding or replacing appliances, drilling, anchoring, or attaching structures — without prior written consultation with Fun Outdoor Living. Such alterations void all guarantees and warranties.
- ❖ DIY (do-it-yourself) projects, including projects started but not completed by Fun Outdoor Living, or projects finished but not started by Fun Outdoor Living.
- ❖ Normal wear and tear, abuse, misuse, excessive weight or impact loads, or use of the kitchen for purposes other than intended.
- ❖ Natural occurrences such as storm damage, flooding, or other acts of God; vandalism; animal damage; or fire damage, including damage from grill fires, grease fires, or improper appliance operation.
- ❖ Heat-related discoloration, staining, cracking, or damage to stone, masonry, or countertop surfaces from grills, burners, smokers, or other heat sources, including hot cookware placed directly on countertop surfaces.
- ❖ Staining, etching, or discoloration of travertine, granite, or masonry caused by grease, oils, beverages, chemicals, cleaning products, or failure to seal and maintain surfaces as recommended.
- ❖ Grout, including cracking, discoloration, shrinkage, or wear of grout joints on countertops or masonry.
- ❖ Freeze/thaw damage, efflorescence (white mineral deposits) on masonry or stone, and hairline cracking of mortar joints, all of which are normal characteristics of masonry in outdoor conditions unless caused by faulty workmanship.
- ❖ Appliances, fixtures, doors, drawers, lighting, gas lines, plumbing, and electrical components, which are covered by their respective manufacturer warranties only. Lotus LED lights carry a lifetime warranty; all other lighting is not covered under any warranty.

Warranty Conditions and Claims Process

- ❖ This warranty is effective only upon payment in full by the customer. Payments not received within thirty (30) days of the due date may void the warranty.
- ❖ This warranty is non-transferable.
- ❖ Claims must be submitted through Buildertrend or in writing by mail. Photos are required with all warranty submissions.
- ❖ Once notified, Fun Outdoor Living asks for ten (10) days to arrange an assessment and provide a written solution for the client's agreement. Approved work will then be scheduled, typically within thirty (30) days. Timing of warranty work is at the discretion of the contractor.
- ❖ Fun Outdoor Living reserves the right to charge a \$179 warranty deductible for each warranty claim.

Fun Outdoor Living will cover all materials and labor required to correct any defect in workmanship covered under this warranty, and will replace any outdoor kitchen components proven defective due to workmanship. We do not guarantee materials, but we can assist in contacting manufacturers and providing proof of purchase if required.

Permits, Code Compliance, and Site Conditions

Fun Outdoor Living complies with all township, county, and state building code requirements and always recommends obtaining proper permits prior to the start of a project. Deposits are non-refundable (the deposit typically covers the permit process).

During construction, heavy foot traffic or equipment may cause damage to your lawn. Lawn repair is not included in the project price and is subject to a change order or additional cost if repair is requested. We take every precaution to protect your property.

Fun Outdoor Living is not liable for damage caused by other contractors or delivery trucks, and is not responsible for client-purchased materials or appliances left unattended on the property. Please safeguard materials by storing them in a secure location before and during construction.

Our contracts do not include repair of hidden or unknown conditions, including but not limited to: concealed pipes; rotting or decay; footing depths in excess of 30 inches; or relocation of underground utilities. If rock or similar hard material is encountered in footings or other excavation and requires a compressor or other method to remove, the extra cost will be billed as a change order and is due as specified.

If a building inspector requires items not included in the original scope — such as gas line upgrades, electrical outlets or circuits, ventilation requirements, or additional footings — these items are subject to additional cost.

We want your outdoor kitchen to look great — it reflects our company. We will gladly address any issue you bring to us that is due to installation error. It is always best to review details and ask questions prior to the start of the project.